COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

PETER CONOVER)
COMPLAINANT))
v.)) CASE NO. 98-160
GTE SOUTH INCORPORATED))
DEFENDANT) \

ORDER TO SATISFY OR ANSWER

GTE South Incorporated ("GTE South") is hereby notified that it has been named as defendant in a formal complaint filed on March 19, 1998, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, GTE South is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 14th day of April, 1998.

PUBLIC SERVICE COMMISSION

Chairman

Vice Chairman

Commissioner

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In the Matter of:

Executive Director

RECEIVED

MAR 1 9 1998

PUBLIC SERVICE COMMISSION

COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the matter o	f:					
PETER	Conover					
(Your Full	Name)) . COMPLAINANT)					
VS.) CASE: 98-160					
	Phone Co.					
(Name of	DEFENDANT)					
	COMPLAINT					
The complaint	of Peter Conover respectfully shows:					
·	(Your Full Name)					
(a) _	Peter Conover .					
()	(Your Full Name)					
•	128 Westgate Drive Lexington Ky					
-	(Your Address)					
(b) _	G.T.E. Phone Co.					
(0) _	(Name of Utility)					
	318 East Main St. Lexington Ky. 40507					
· -	(Address of Utility)					
/a\ T	hat: Please see attached					
(c) T	(Describe here, attaching additional sheets if necessary,					
	(=) india india additional anabia in madadaly,					
	the specific act, fully and clearly, or facts that are the reason					
_	and basis for the complaint)					
_						

Continued on Next Page

Formal Complaint

Peter	Conover	vs.	G,T,E,	Phone Co.	
2 of 2	-				
G,T,E	, Continued c	harging me	for the s	service	
but a	t business ŗa	tes. On Oct	tober 18,	1997, I submi	tted a
verba	1 and a writt	en request	to cancel	l service bef	ord the
busin	ess rates wen	t into effe	ect (see a	attached lett	er).
Wherefor	e, complainant a		cally state the r	relief desired)	7
		(Opecin	cally state the i	ener desired.	
I Pet	er Conover re	quests that	the Publ	ic Service Co	ommission
grant	relief from	G.T.E. Phor	ne Co. in	the amount of	f \$1,408.
					*
				<u> </u>	
Dated at	Richmond	. Kentuc	kv. this 9t1	n dav	
	(Your City)				
of Marc		, 19 <u>98</u> .			
(Me	onth)		XIII		, · · · ·
		fül	<u> X</u>	· Como	er
		,	(Your Signatur	re)	
					· <u>·</u>
		•	(Name and ad	dress of attorney, if a	ny)

TO WHOM IT MAY CONCERN AT GTE:

It has been brought to my attention by Marshall Goodnight of your intentions to change my residential lines to business lines and that there will be in increase in rate. It is my wish that all lines on the hunting group (starting with 252-7333) be terminated at once.

Sincerely,

Pete Conover



TELEPHONE NUMBER 606 252-7333

BILL DATE

January 13, 1998

PAGE 1 OF 4

Helpful numbers

BILLING SUMMARY

PETER CONOVER

GTE billing questions 1 800 483-5300

Previous charges

Amount of last bill \$ 1408.02

No payment received. .00

Amount past due \$ 1408.02

Current charges
Total current charges \$.00

GTE repair call Customer Care 1 800 483-2000 Total amount due \$ 1408.02 Please pay upon receipt

To order GTE services
1 800 483-5300

- FINAL BILL -Full payment for your previous bill has not been received. Total amount is due upon receipt.

Please see reverse side for additional information.

Detach and return this section with your check payable to GTE.

211*HBRDA1 00022955 4K0000186939 20-KY 5101 6062527333 19971022

TELEPHONE NUMBER

NON-PUBLISHED

Please pay this amount.

Total amount due Please pay upon receipt \$ 1408.02

It's our privilege to serve you.

KS0113:6.170.48752 1 AT 0.254
PETER CONOVER
128 WESTGATE DR

F 01/22/98

LEXINGTON KY 40504-1417

GTE South P.O. Box 31122 Tampa, FL 33631-3122

20 5101 0299759520 04N00000140802 00000140802 10